

Trouble Check Sheet

core9050/55

Please send the following information on the check items listed below to Cores Corp via email (at komatsu@cor.co.jp) or fax (at +81-554-45-2000) in case of failure of core9050 or 9055 (the equipment).

Your company name						
Its address						
Your name				Your division		
Tel			Fax			
Model	Ser.No			Data of installation		
Software version						

Check items:

1. Data of the failure M _____ D _____ Y _____

2. Explain the failure briefly: _____

3. Occurrence of such a failure:

Constantly Occasionally Specify "when & how often" in the column below.

4. Before the failure:

The equipment was removed from its original place of installation.
 The wiring was modified. Software was additionally or newly provided.

5. Details of the failure:

Power cannot be turned on for the system. (The main switch does not light up in green.)

Power is on, but the system does not start up:

Safe mode is displayed on the sensor monitor. No message is displayed on the sensor monitor.
 Others: Specify in the column below.

If any message is displayed on the monitor:

"No signal" is displayed. "Out of range" is displayed.
 CPU and/or hard disk information is indicated, but only incompletely.
 Others: Specify the message in the column below.

An error message is displayed on the monitor,

when starting the system. when ending the system.
 when starting observations. when performing observations.
 Others: Specify the symptom or error message _____

Camera failure

Camera is on, but no picture is displayed(the screen is blue).
 Camera is on, but no picture is displayed(the screen is black).
 Lighting cannot be on.

Temperature does not rise up during observations.

Temperature does not rise up from the beginning of temp profile.
 Temperature does not rise up further at the middle of temp profile.

Observations cannot be performed.

The system starts up again during observations.
 The system shuts off during observations.
 Others: Specify the symptom in the column below.

Others

The printer cannot be used. The keyboard cannot be used.
 The mouse cannot be used.

Specify the failure or symptoms in more detail below:

8. The following errors or alarms are indicated in case of failure.

Error indications	Causes/Counter measures
"Lock lamp" cannot be on.	Electromagnetic solenoids or sensors may have failed. Contact Cores for more
"Open light" cannot be on.	The glass dome is not closed enough. Make sure that the dome is tightly locked.
"Overheating light" is on.	Temperature inside the equipment is too high. Stop using the equipment for a while.
"Air error lamp" is on.	The air pressure is down. Make sure that the air pressure is properly adjusted.
"Emergency lamp" is on.	"Emergency stop switch" is on, so release the switch.